



NORMAN A. CANNADY, JR.  
TAX ASSESSOR  
MADISON COUNTY

CANTON OFFICE  
P.O. BOX 292  
CANTON, MS 39046-0292  
CANTON: (601) 859-1921  
FAX: (601) 859-2899  
IN STATE: 1-800-428-0584 Ext 1921  
JOHN FOX, CHIEF DEPUTY

MADISON ANNEX  
171 COBBLESTONE DR.  
MADISON, MS 39110-9197  
MADISON: (601) 856-1796  
FAX: (601) 856-1855  
WWW.MADISON-CO.COM  
DIANE ODOM, CHIEF DEPUTY

August 31, 2023

To: Madison County Board of Supervisors  
Greg Higginbotham, Madison County Administrator  
Na'Son White, Madison County Comptroller

From: Norman A. Cannady, Jr., Tax Assessor

A handwritten signature in black ink, appearing to read "Norman A. Cannady, Jr.", written in a cursive style.

Re: Delta Computer Systems, Inc., Agreement Addendums

Please review and approve the attached addendums for Delta Computer Systems support agreements for the upcoming fiscal year.

Delta Computer Systems, Inc  
Computer Software Support Agreement  
ADDENDUM

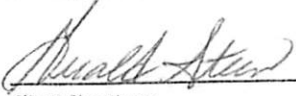
Customer: MADISON CO BRD OF SUPERVISORS

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/1/2023. These charges will be billed on 9/15/2023 for payment 10/1/2023.

Product	Rate Type	Current Rate	New Rate
Paperlink Imaging Engine Support	Monthly	\$ 180.00	\$ 190.80
Intranet Browser-Based Access Support	Monthly	\$ 60.00	\$ 63.60

Agreed to this 5 day of Sept., 2023.

County/Office Name: MADISON CO BRD OF SUPERVISORS

  
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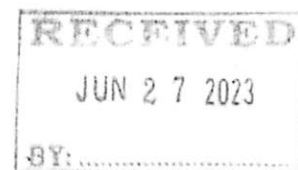
Client Signature

Gerald Steen  
\_\_\_\_\_

Printed Name

  
\_\_\_\_\_

Accepted: Delta Computer Systems, Inc.





# Delta Computer Systems, Inc.

A Harris Local Government Company

1085 Tommy Munro Drive  
 Biloxi, MS 39532  
 Phone : (228) 388-7688  
 Fax: (228) 388-7689

## Computer Software Support Agreement ADDENDUM

For: MADISON COUNTY-MS TAX ASSESSOR

MS45

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/ 1/2023 These charges will be billed on 9/15/2023 due for payment 10/ 1/2023.

Delta Contract Number	Description	Date of Last Increase	Current Rate	New Rate	Rate Type
2580	Personal Property Appraisal Support	10/2022	420.00	460.00	
2581	Personal Property Assessment Support	10/2022	220.00	240.00	
3830	Personal Property, Homesteads and Appraisal Image Enabled Programs Support	10/2022	200.00	220.00	
3832	(1) Scan Station Support - Canton	10/2022	90.00	100.00	
8500	(1) Scan Station Support - Ridgeland	10/2022	90.00	100.00	
21500	Scan Station Support - Added 6/2015	(2) 10/2022	220.00	240.00	
25620	Apex/Delta Sketch Host Interface Support (Includes 1 Sketch Client)	10/2022	80.00	90.00	
25630	Delta Sketch Client Interface Support 9 seats (3 Sketch & 6 View/Print)	(9) 10/2022	180.00	200.00	
26920	DeltaSketch Photo Capture Interface	10/2022	40.00	40.00	
27620	Apex Sketching Station Support (Added 11/2018)	09/2020	20.00	25.00	
28050	Apex Sketching Station Support (Added 6/2019)	09/2020	20.00	25.00	
29600	Apex Sketching Station Support (Added 6/2020)	09/2020	15.00	25.00	
			<b>TOTAL:</b>	1,595.00	1,765.00 MONTHLY

Agreed this 5 day of Sept., 2023.

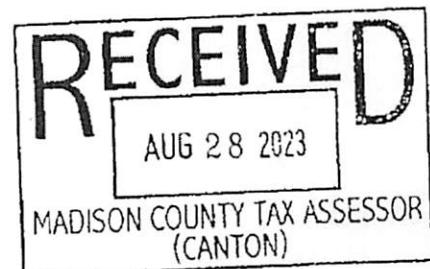
MADISON COUNTY  
 County/Office Name

Accepted: [Signature]  
 Delta Computer Systems, Inc.

[Signature]  
 Client Signature

Ercald Steen  
 Printed Name

TO: MADISON CO BRD OF SUPERVISORS  
 ATTN: ACCOUNTS PAYABLE  
 P.O. BOX 608  
 CANTON MS 39046





**Delta Computer Systems, Inc.**  
A Harris Local Government Company

1085 Tommy Munro Drive  
Biloxi, MS 39532  
Phone : (228) 388-7688  
Fax: (228) 388-7688

**Computer Software Support Agreement**

**Purpose**

The purpose of this agreement is to assure you that all software provided by Delta Computer Systems, Inc. (Delta) as listed on the addendum(s) to this agreement is in compliance with applicable laws, rules and regulations as they pertain to the software. As the laws change, Delta will provide updated programs to meet the demands of the legislation.

**Delta's Obligations**

Delta will analyze new regulations and prepare modifications of the software to ensure the system conforms. The modifications shall be limited to existing licensed software which you have purchased and shall not include new systems. New programs required to meet new, additional requirements shall not be provided under this agreement. For example, if you licensed the magnetic payroll tax reporting system and IRS initiates a change to the method of reporting, the changes will be provided under this agreement. However, if you had not purchased the magnetic reporting software initially, there would be an additional charge for the program.

Problem resolution is handled on a first come first serve basis within a priority group. Priority groups are determined by user need and externally defined deadlines. Completely down systems have priority over operational systems. Externally defined deadlines (IRS, State, Federal, etc.) have priority over non-deadline items. Average response for critical items is two hours or less depending upon the complexity of the request.

All software updates will be delivered to you electronically or by mail depending upon the size and urgency of the update. Delta shall provide installation instructions and/or telephone assistance for loading updates as appropriate. Delta shall not be responsible for maintaining any of your modifications. Corrections of difficulties or defects traceable to your errors or system changes will be billed at triple the standard rate.

**Client's Obligations**

Client shall inform Delta as soon as reasonably possible as to the nature and impact of upcoming legislative changes that affect the software system. Client shall provide copies of all pertinent documentation and shall assist Delta in understanding the new requirements and developing a method of meeting the requirements. During the term of the software support agreement, Client shall at Client's expense, provide Delta with secure telnet and ftp internet access to Client's server from Delta's server for the purpose of diagnosing problems and to facilitate software updates.

**General Terms**

This contract shall commence on the first day of delivery of the software or upon acceptance of the addendum(s) by both parties and shall remain in effect for one year. Fees for software support shall be payable monthly or annually in advance. A penalty of 1.5 percent per month of the outstanding balance will be assessed to accounts that remain past due more than 60 days. Delta reserves the right to withhold services for any account which is past due more than 60 days.

Client shall be responsible for all incidental costs such as mail, telephone, travel and subsistence in connection with support services.

Client shall use Delta's prescribed reporting procedures to outline software problems.

Either party may terminate this agreement after a 90 day written notice and payment of all outstanding amounts due.

This agreement shall automatically renew at each annual period. Delta reserves the right to modify its fees by providing notice of such 60 days prior to the renewal period.

Services provided by Delta that are above and beyond the scope of this agreement shall be billable at Delta's current rate at the time such services are rendered.

This agreement is binding on the parties hereto and their successors, and to Seller's assigns, sub-lessees and transferees.

Agreed this 5 day of Sept., 2023

MADISON COUNTY  
Client Name \_\_\_\_\_

Client Signature \_\_\_\_\_

Printed Name \_\_\_\_\_

Accepted: Delta Computer Systems, Inc.  
1085 Tommy Munro Drive  
Biloxi, MS 39532